

Daniel Tiapon

🎓 Education

Associate of Arts (A.A.) in Psychology, Ohlone College, Fremont

January 2018 — May 2021

Cumulative GPA: 3.870/4.000

Major GPA: 4.000/4.000

Bachelor of Arts (B.A.) in Psychology, University of California, Merced

August 2021 — May 2023

🏆 Honors/Scholarships

Ohlone College "With Highest Honors List" (Cumulative GPA Between 3.5-4.0): 2019-2021

The UC Merced Regents' Scholarship Program: 2021

🔬 Research Experience

Social and Health Psychology Applied Behavioral Research for Promotion and Prevention (SHARPP) Lab, University of California, Merced

SHARPP Lab Director: Dr. Martin S. Hagger / SHARPP Lab Manager: Kaylyn McAnally

- Attend weekly lab meetings
- Review relevant research literature
- Assist graduate students

🏠 Campus Clubs/Organizations

Bobcat Boxing Club , University of California, Merced

August 2021

📁 Employment History

Shipping & Receiving Associate at Western Direct Express, Fremont

February 2016 — June 2019

- Processed, packaged, and shipped orders accurately
- Checked, verified, and filled customer invoices
- Coordinated, efficient storage areas to optimize materials movements and minimize labor hours
- Moved shipment material to and from designated areas using forklift and hand trucks
- Supervised the warehouse floor and helped with management duties in the absence of the manager

Details

408-205-3949

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Skills

Adaptability

Communication Skills

Ability to Work in a Team

Effective Time Management

Highly Organized

Highly Motivated

- Communicated with multiple drivers to ensure deliveries were fulfilled
- Maintained warehouse organization standards

Customer Service Representative at Comfort Energy , Milpitas

June 2019 — November 2019

- Offered advice and assistance to clients, paying attention to special needs and wants
- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns
- Consulted with outside parties to resolve discrepancies and create effective solutions
- Cultivated customer loyalty, promoted repeat customers, and improved sales
- Evaluated account and service histories to identify trends, using data to mitigate future issues
- Performed job costing data entries to record gross profit margins among sales representatives
- Liaised with customers, management, and sales team to better understand customer needs and recommend appropriate solutions
- Communicated with vendors regarding back order availability, future inventory, and special orders

Real Estate Assistant at Excel Realty And Mortgage Inc., Fremont

March 2018 — March 2020

- Ensured that all clients looking to sell or buy were aware of current market conditions, legal requirements, pricing, and mortgages
- Communicated with clients to understand property needs and preferences
- Staged and prepared homes and properties for clients before arrival
- Kept reception area clean and neat to give visitors a positive first impression